

WELLS RURAL ELECTRIC COMPANY

Adopted: March 1, 1976

Revised: August 1, 1978

Reviewed: March 23, 1990

RULE NO. 7

INFORMATION AVAILABLE TO THE PUBLIC

A. General Information

The company will maintain, open for inspection at its more important commercial offices, pertinent information regarding the service rendered to the member/owner, including the following:

1. Characteristics of Service

A description of service that may be furnished as set forth in Rule No. 2.

2. Rates and Rules

A copy of the tariff schedules consisting of rates, general rules of the company and forms of contracts and applications applicable to the territory served from that office.

3. Reading Meters

Information about method of reading meters.

B. Energy Consumption

The member/owner may request a statement of the most recent past readings of the meter or meters serving the member/ owner's then occupied premises for a period of not more than two years.

C. Optional Rates

When two or more rate schedules are applicable to the same class of service, each will be called to an applicant's attention and he must designate on his application form the one under which he elects to be billed.

D. New or Revised Rates

Should new or revised rates be established according to law, the company will duly notify all member/owners affected by public notice or otherwise.

E. Change of Rate Schedule by Member/Owner

1. Should a Customer be eligible and elect to take service under a different applicable rate schedule, the change will become effective after the regular meter reading next following the date of such request. The Company may refuse to permit such a change unless service has been taken under the current rate schedule for a period of not less than 12 months, except such change will be permitted when an applicable new or revised rate schedule is first put into effect or the Customer's operations have so changed as to justify immediate transfer to a different schedule.

2. When service is furnished on an annual or seasonal basis, a change in schedule may be made only at the end of a regular billing period and no retroactive billings will be made.

F. Interconnection

Except as otherwise expressly provided for in a particular schedule or rule, the company's rate schedules and rules apply only to service supplied entirely by the company without interconnection by paralleling or connection by means of a double-throw switch with any other source of supply.

G. Bylaws

H. Statement of Nondiscrimination